

QualityGuard+Plus®

PRODUCT OVERVIEW

# Extended Lease Care

Comprehensive vehicle coverage



## Protection against mechanical breakdowns

Leasing a vehicle should be enjoyable and worry-free. It's important to safeguard against unexpected breakdowns and everyday issues not covered by the manufacturer's limited warranty. Our Extended Lease Care provides comprehensive coverage for mechanical breakdowns and additional protections for common problems, plus emergency roadside assistance. Coverage for approved lease end charges range from \$2,500-\$5,000.

## Additional options

### Extended Lease Care Plus

Coverage for the cost to replace one set of front and rear brake pads and/or rotors due to normal wear and tear.

### Commercial Use Coverage

Covers your vehicle even if used for business purposes.

## Coverage details\*

Comprehensive coverage for all mechanical breakdowns including:

### Engine

(Gasoline, diesel, turbocharged/supercharged)

### Transmission

(Automatic & standard)

### Drivetrain

(Front & rear wheel drive, 4x4/AWD)

### Air conditioning

### Braking system

### Electrical

### Steering

### Suspension

### Technology

### Hybrid vehicle components

### Miscellaneous components

\*Items listed as excluded are not covered. Refer to your contract or ask your dealer for more information.

# Extended Lease Care coverage details

**Gasoline Engine** | Cylinder block and all internally lubricated parts, including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, oil pump, oil pump housing, oil pump pressure relief valve, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

DID YOU KNOW?  
50% of drivers can’t afford unexpected vehicle repairs.<sup>1</sup>

**Diesel Engine** | Fuel distributor, fuel injection pump, fuel regulator and injectors. The auxiliary fuel pump is excluded.

**Turbocharged/Supercharged Engine**  
Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

**Transmission (Automatic)** | Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

**Transmission (Manual)** | Case and all internally lubricated parts, including main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, bushings, shift linkage and cables, and fasteners for these components.

**Drivetrain (Front Wheel Drive)** | Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, bushings, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

**Rear Wheel Drive (Drivetrain)** | Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings,

bushings, limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

**Transfer Case - 4X4/AWD** | Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, bushings, and fasteners for these components, four-wheel drive selector switch, transfer case module, electronic and vacuum engagement components.

**Hybrid Vehicle Components** | Hybrid battery junction block, hybrid battery main battery cable, and electric alternating current compressor, electric motor/generator(s) and all internal components, inverter/converter/transformer units and all internal components, inverter/converter/transformer units cover, continuously variable transmission (CVT) and all internal components, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for the components listed above. Onboard battery charging system, battery charge controller, motor/generator belt tensioner, drive motor dampener, voltage inverter reservoir, three-phase high voltage cables, hydraulic or electric regenerative braking system, onboard computer system, including all relays, sensors, ECU & ECM (electronic control units/electronic control modules), power switch/button and controller/electronic throttle control system.

**Seals & Gaskets** | Covered only if required in connection with a covered repair.

**Dual Rear Wheels** | Coverage will be provided when your vehicle is equipped with dual rear wheels.

**Canadian Vehicle** | Coverage will be provided even though your vehicle has been manufactured for sale in Canada.

**Air Conditioning** | Condenser, compressor, clutch and pulley, orifice tube, accumulator, HVAC control module, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, fasteners for these components, and Freon-refrigerant if necessary for a covered repair.

**Braking System** | Wheel cylinders, master cylinder, combination valve, assist booster, disc brake calipers, hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, and fasteners for these components.

**Electrical** | Voltage regulator, alternator, front and rear windshield wiper motors, front and rear windshield wiper delay controller, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch starter motor and drive, starter solenoid, ignition coils, electronic ignition module, body control module, engine control module and engine management control unit, keyless

entry system, instrument gauges, compass display, thermometer display, power steering electronic control unit, cruise control system, power seat motor, power seat transmission, power window motor, power window regulator, low fuel sensor, low coolant sensor, low oil sensor, power antenna motor, electronic rear view mirror motor, headlight door motor, power sunroof motor, convertible top motor, wiring harnesses, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch, power window switch, power door lock actuator/switch, power mirror switch, power seat switch, power trunk/liftgate lock actuator, seat memory switch, seat temperature switch, sunroof switch, traction control switch, transmission position switch, transmission temperature switch, accelerator pedal position sensor, air temp sensor, ambient temp sensor, brake fluid level sensor, brake fluid pressure sensor, cabin temperature sensor, camshaft position sensor, crankshaft position sensor, oil pressure sensor, oil temperature sensor, seat position sensor, transmission position sensor, transmission temperature sensor, fuel level sensor, coolant level sensor, coolant temperature sensor and relay, electronic fuel injection system except exhaust gas recirculation valve, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines and electronic throttle body.

**Steering** | Housing/case and all internally lubricated parts (examples include rack and pinion equipped valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensor or steering gear equipped pitman shaft and valve assembly and bearings), bushings, pitman arm, center link, idler arm, power steering pump/electric steering motor, power steering pump pulley, fluid reservoir, coupling, and fasteners for the components listed above.

**Suspension** | Bump stop cushions, torsion bar mounts and bushings, upper and lower ball joints, including dust boots, steering knuckle (spindle), spindle support, stabilizer shaft, stabilizer linkage, including mounts, and bushings, kingpins, electronic suspension actuator/motor and compressor, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines, air suspension springs, upper and lower control arms, control arm shafts, and fasteners for the components listed above. .

**Miscellaneous Components** | Fuel tank, fuel tank sending unit, fuel tank hard lines, fuel injectors, radiator, radiator fan, including fan clutch, fan motor, fan blade, and fan relay, temperature sensor and relay, struts, including upper mount and pivot bearing assembly, heated back glass, windshield wiper washer pump(s), heater-A/C blower motor, heater core assembly, heater control valve, horn assembly and clutch starter interlock switch.



# Extended Lease Care coverage details

**Technology** | Adaptive lighting control motors, actuators, and sensors (composite headlight assembly, only as a result of failure of a listed component); audio system, including displays and control modules; auto dimmers; blind spot monitoring control module and sensors; bluetooth systems, module, and microphone; collision avoidance systems; cruise control systems, including adaptive/ autonomous cruise control technologies, control unit, sensors, and cameras; driver information center; driver recognition systems, entertainment technology; eye detection systems, factory installed vehicle hot-spot/ cellular transceiver; hands free systems and controls, heads-up display systems; HomeLink®/garage door control transmitter; humidity sensors; infrared systems; keyless access systems; lane departure systems; multimedia interface systems; navigation packages; power trunk/lift gate motor and sensors; proximity sensors; rear monitoring cameras; rear, front, and side mounted cameras and control unit; rest recommendation systems; seat heaters and coolers; self-parking systems, module, sensors, and cameras; SOS systems; touch screen technology; USB ports; vibration sensors; voice recognition/ command systems. The total of all covered repairs and/or reimbursements may not exceed five thousand dollars (\$5,000).

## Additional coverage

**Battery Coverage** | Replacement of one (1) “failed” battery. A covered battery shall be considered failed when it is no longer capable of holding a charge and/or being recharged and has been proven by way of negative battery testing results supplied by an approved repair facility to the administrator at the time of the filing of a claim for replacement. Batteries for hybrid/ electric vehicles are excluded.

**Belts & Hoses** | Repair or replacement of belts and/or hoses as a result of normal wear and tear.

**Chrome, Moldings, and Trim** | Repair or replacement of factory installed chrome, moldings, and trim as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed one thousand dollars (\$1,000).

**Convertible and Vinyl Tops** | Repair of convertible and vinyl tops as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed five thousand dollars (\$5,000) in aggregate.

**Cosmetic Alloy Wheel** | Repair of the wheel(s) on your vehicle due to cosmetic wheel damage. Covered repair shall not exceed one hundred fifty dollars (\$150) per occurrence amount. Our total aggregate limit of liability for the term is six hundred dollars (\$600).

**Interior Protection** | Repair of rips, cuts, punctures or tears in fabric, leather, or vinyl up to two (2) inches or less in length and not

wider than 1/8 of an inch and/or stains that are no greater than six (6) inches in length or diameter as a result of normal wear and tear. In some instances, repair of the stain may require re-dyeing the affected area.

**Light Bulbs and Lenses** | Replacement of bulbs and tail light lenses, turn signal lights, brake lights, head lamps, running lights, and fog lights as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed two thousand five hundred dollars (\$2,500).

**Paintless Dent Repair** | Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle’s exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse you the cost to repair covered minor dents and minor dings less than four inches (4”) in length and/or diameter on exterior body panels of the vehicle that are accessible and are repairable through existing PDR techniques. The total of all covered repairs and/or reimbursements may not exceed five hundred dollars (\$500). Hail damage is covered up to the dollar value of your comprehensive primary carrier deductible, not to exceed \$1,000. This service contract is limited to vehicles with steel or aluminum body panels.

## Rental/Rideshare Reimbursement

If your vehicle experiences a breakdown and is inoperable or unsafe to drive and needs to be held for eight (8) hours or more (a “day”) by a repair facility for a covered repair, we will reimburse you the cost to rent a vehicle from a licensed rental agency at a rate not to exceed fifty dollars (\$50) per day up to the lesser of: \$1,500; or the cost of thirty (30) days for which reimbursement is paid. In lieu of a rental vehicle, we will reimburse you the cost to use a rideshare service (e.g., Uber or Lyft) at a rate not to exceed fifty dollars (\$50) per day up to the lesser of: \$1,500; or the cost of thirty (30) days for which reimbursement is paid. Rental/rideshare reimbursement is limited to a maximum of five (5) days per breakdown of the same covered part and an aggregate maximum of thirty (30) days.

**Wheel Alignment** | One (1) wheel alignment during the term of this service contract, not to exceed one thousand dollars (\$1,000).

**Windshield Repair** | Repair of minor chips no larger than one and one-half inches (1.5”) in diameter, and cracks less than six inches (6”) in length due to road hazard damage on the front windshield only. The total of all covered repairs and/or reimbursements may not exceed one thousand dollars (\$1,000).

**Windshield Wiper Coverage** | Replacement of one (1) set of front windshield wiper blades and one (1) rear wiper blade (if applicable).



# QualityGuard+Plus<sup>®</sup>

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**References:** 1. Sebastien Bell, 2023, Carscoops, <https://carscoops.com>

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